

Schlieper Bus Tours & Cruises

Motorcoach Tours General Information

Reservations: Reservations should be made as early as possible to ensure availability. A phone call will hold your reservation for one week. Payment of your deposit will secure your reservation.

Deposits: Deposits are due within 7 days after making your reservation. Deposit amounts due are:

Day Tours - full payment required

Overnight Tours - \$50 per person

Confirmation of deposit will be sent to you after receipt.

Note: Some tours with show tickets, air or cruise tickets may have different deposit requirements and will be specified on the tour summary for that tour.

Final Payment: Unless otherwise specified on the tour summary, balance is due 30 days prior to the tour.

Method of Payment: Cash or personal checks are accepted.

Seat Assignment: Seat assignments for the duration of the tour will be made in the order final payment is received. If you are traveling with a group or roommate, assignment will be made based on receipt of the last payment. If you have a request for location on the motorcoach (front, middle, back) please advise us of that when making your final payment.

Early payment in full means front of the motorcoach seating!

Trip Cancellation/Interruption Insurance: Insurance company coverage is available for all of our tours. Please request pamphlet with cost, coverage, and sign up details when making your reservation.

Cancellation and Refund Policy:

Day Tours

15 days or more 100% refund

14 days or less No refund

Overnight Tours

30 days or more 100% refund

29 days or less 50% refund

14 days or less No refund

Note: Some tours with show tickets, air or cruise tickets may have different cancellation requirements and will be specified on the tour summary for that tour.
Note: Cancellations inside the penalty period must be made in writing (facsimile and email notification is acceptable).

Luggage: Please limit your luggage to one suitcase and one carry-on per person. Handling of your suitcase from the motorcoach to hotel room and back to the motorcoach is included in your cost of the tour. We will make every effort to secure your personal belongings on the motorcoach. However, we assume no responsibility for lost, stolen, or damaged items. Baggage insurance is available as a coverage option in the trip insurance offered.

Hotel Accommodations: Hotels are chosen based on location, cleanliness, services provided and pricing. Requests for smoking/non-smoking, king-size beds, or adjoining rooms should be made at the time of final payment. We will pass along your request to the hotel. Room assignments are made by the hotel and in some instances it may not be possible for the hotel to honor your request.

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Motorcoach Tours General Information (continued)

Admission Fees: The cost of admissions, tour guides, sightseeing guides and tickets are included in your cost of the tour as detailed in the tour itinerary.

Meals: Meals as designated in the tour itinerary are included in your cost of the tour.

Gratuities: Tips to sightseeing guides and hotel bellmen, and tips on included meals are included in your cost of the tour.

Departure Location: Tours generally depart from K Mart, Burlington on Huffman Mill road unless otherwise stated in the tour itinerary. Location will be advised with your final tour documents. You may leave your car there for the duration of the tour (park at your own risk). Out of town pick-up point

locations can be arranged if on the route of the tour.

Final Tour Documents: For overnight tours, departure information, detailed itinerary and other tour information will be sent to you approximately 10 days prior to departure.

Changes to Itinerary: Itinerary changes may become necessary due to many reasons (closings, weather, traffic, etc.) Every effort will be made to stay on schedule or adjust the itinerary to be able to include all planned activities. In some cases an activity may have to be cancelled. If possible a substitute activity may be planned.

Children's Discounts: Most overnight tours have discounts available for children age 18 and younger. Please inquire when reserving your tour.

Conditions and Responsibility Disclosure:

Schlieper Tours does not own or operate any of the suppliers of services or accommodations for your tour. As a result, it is not responsible for any negligent or willful act or failure to act of any such supplier or of any other third party over whom Schlieper Tours has no control.

Schlieper Tours reserves the right to cancel any tour due to conditions beyond our control, including insufficient participation. In such case, all monies paid will be refunded.

Itineraries are planned prior to each tour. Schlieper Tours reserves the right to make revisions to the itinerary at any time without penalty to Schlieper Tours. Additional expenses, if any, shall be the responsibility of tour guests.

Payment of funds to Schlieper Tours by any tour guest or his representative shall indicate acceptance of these conditions.

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